



## InfoAware: Information Security User Awareness Briefing

### Secure Culture

Most organisations are very aware of the need to promote a secure culture within their organisation and agree that effective awareness training is a key component in promoting such a culture. Safecomms is ideally placed to assist with this awareness training, though the use of InfoAware - our information security awareness training solution. InfoAware provides solid induction processing for information security for both new staff and existing employees.

### Objectives

InfoAware is Safecomms' solution for user awareness training and provides organisations with a rapid, low cost and effective way to convert the user population from being a liability into an asset when it comes to Information Security and Governance. Using InfoAware as the primary tool for user awareness training will ensure that:

- All users gain a standard level of awareness of important Information Governance.
- An audit trail provides organisations with an accurate record of user access.
- There will be valuable feedback about user knowledge and weaknesses through tests.
- The organisation can demonstrate that it has taken a positive approach to regulatory requirements (e.g. ISO 27001).
- The product provides compliance with 22 of the controls set out in ISO 17799.

### Scope

The Multimedia User Awareness briefing has been developed by experts in the field working in close consultation with major local & international organisations. The content is therefore relevant, practical, and based on the real world situations from contemporary organisations. The briefing can be accessed via a server, Intranet or over the Internet.

**The briefing takes the form of a multimedia video that runs for just over 22 minutes and covers the following information security related topics:**

<b>Introduction</b>	<b>Networks</b>
<b>Malicious Software</b>	<b>Physical Security</b>
<b>Emails</b>	<b>Wireless</b>
<b>Hackers</b>	<b>Incident Management</b>
<b>Passwords</b>	<b>IT Security Policy</b>

#### Log and Audit of Topics Viewed

User access to each topic is fully logged in a database for audit and reporting purposes. This is an invaluable method for responding to both organisational and legislative requirements for new employees, temporary and contract staff where information security-related knowledge is a necessity.

#### Multi-part Random Topic Questions

To reinforce understanding of each of the topics, users are required to complete a random set of questions. This allows for any areas of weakness to be quickly and effectively addressed and focused training provided.

### Customisation

Ensuring that the content is real and relevant to the user will increase the success of the awareness training. The majority of organisations will therefore require customisations to the core material. Both video and audio content in InfoAware are fully customisable and can be tailored to suit an organisation's own policies & procedures, terminology and branding. Images of buildings or people specific to an organisation can easily be added.



*"The Safecomms information security awareness training DVD is the best training aid I have seen in this space"*



## Learning Management System

InfoAware LMS does not require any software to be installed on PCs and supports a range of industry standard browsers. InfoAware LMS allows the user to work through the material a chapter at a time, and presents the user with a randomised question set at the conclusion of each chapter. The administrator module allows organisations to monitor use of the material by each user and the results of the tests.

## Policy Management

Organisations implementing the solution can also include their own policy documents – for example, security policies and procedures, acceptable use agreements etc. Updates to policies are easily deployed and user viewing and policy acceptance monitored and reported in a central database.

## Deployment

Ideal for both induction and refresher training, the briefings are SCORM compliant and can be included in existing e-learning tools or they can be deployed via DVD for traditional “classroom” environments. Furthermore, InfoAware LMS can be deployed as a server, Intranet or Internet based solution.

For organisations who do not wish to utilise audio, a subtitled version is available.

## Pricing

The multimedia user awareness briefing is supplied under an organisation wide licence linked to the size of the user population. This makes it a very attractive proposition compared with the cost of setting up and running training courses.

## Evaluate The Material

The material may be viewed in full for evaluation purposes over the Internet. Just contact Safecom's and we will send you a link enabling you and your colleagues to view and evaluate the material.

## Additional Briefings

In addition to the user awareness briefing, Safecom's also provides briefings covering:

- Information Security - IT Staff Awareness
- Freedom of Information Act
- Data Protection Act
- NHS Information Governance

## Bespoke

For organisations who wish to re-use their own existing training material, Safecom's is able to develop bespoke content which can then be deployed through InfoAware LMS or through an existing e-learning solution.

## Clients

In the UK, a number of public and private sector organisations have deployed InfoAware to assist in building a secure culture, these include:

- |                             |                           |
|-----------------------------|---------------------------|
| ▪ Renfrewshire Council      | ▪ NS&I                    |
| ▪ Kent County Council       | ▪ Groupama                |
| ▪ Cherwell District Council | ▪ Salvation Army          |
| ▪ Scottish Executive        | ▪ Perth & Kinross Council |
| ▪ Erewash Borough Council   | ▪ Corus                   |
| ▪ Babergh District Council  | ▪ Sandwell NHS Trust      |

InfoAware is now used by over 100,000 placements world wide.



## Contact Safecom's

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